

3RPC Incorporated
Reg. No. A 14313 U
How to make a complaint

The written complaint stating the date, time and nature of the complaint should be addressed as follows
"Confidential"

Secretary

Committee of Management

PO Box 450 Portland 3305 or

delivered to 18-34 Julia St Portland 3305

Office Hours Tues, Wed and Thurs 10am to 1pm. (Public Holidays excepted)

Faxed to 035523 4005

Or Emailed to committee3rpcfm@gmail.com

3RPC Incorporated acknowledges the right of its audience to comment and make complaints in writing concerning

- (a) Compliance with the Code of Practice or a condition of the licence
- (b) Program content
- (c) The general service to the community.

All complaints shall be in writing to the Committee and shall be lodged as soon as practicable

The Committee shall respond in writing within fourteen (14) days of receiving a complaint.

If the complainant is not satisfied with the Committee's reply the complainant will be invited to attend a Committee meeting to discuss the complaint.

If the complainant is not satisfied with the Committee's decision, they may appeal to the

Australian Communications and Media Authority (ACMA)

Level 44 Melbourne Central Tower, 360 Elizabeth Street, Melbourne Vic. 3000

PO Box 13112 Law Courts, Melbourne Vic 8010

Tel: 03 9963 6800

Fax: 03 9963 6899